

Cybersecurity: Week 2 Securing Our "Things"

Blake Carver
Senior Systems Administrator, LYRASIS
April 2021
Cybersecurity Training for Libraries
Week #2



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Today's Schedule

10:00 – 10:20 Welcome & course housekeeping
10:20 – 10:45 Training
10:45 – 10:50 Break
10:50 – 11:25 Training
11:25 – 11:30 Wrap up

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Series Housekeeping - Outline

- **Week One – Welcome – Explanations of why and what's wrong**
- Touch on some privacy issues.
- Why are libraries, and all of us, targets?
- Why is security important?
- Professionals and Incentives, big money.
- What are they after and where are they working?
- Passwords
- **Week Two – Securing our things**
- Passwords
- What things do we have to secure?
- Hardware, software, etc
- How do things actually get infected? How can we spot it?
- Email, phishing, browsers, VPNs, Tor, desktop, mobile, everything else.
- **Week Three - Making Your Library Defensible & Resilient**
- What and why of things around the library
- Hardware, networks, ransomware
- **Week Four – Wrapping It All Up**
- Training, planning, vendors
- Websites
- Checklists and specific steps to take next.

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The Importance Of Passwords For You & Your Library

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Passwords

Reuse

Weak

6

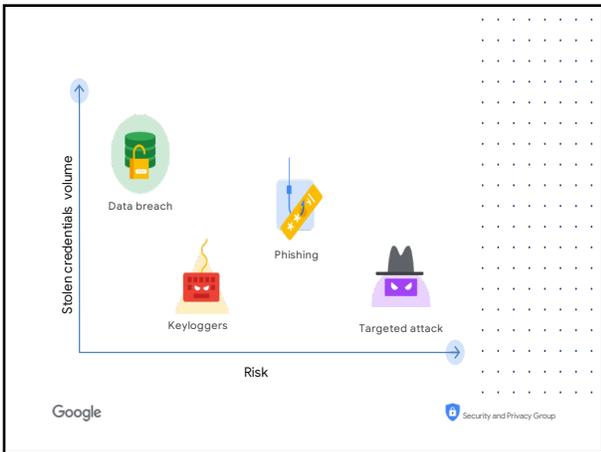


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How Did They Get My Password?

- Gussed
- Password Reset
- Stolen Mobile Device
- Phishing
- Trojans/Virus/Malware
- API Exploitation
- Third Party App Exploitation
- Website Breach

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Stolen credential origin takeaways



The black market fuels account compromise

Password reuse is the largest source of compromise

Phishing pose significant risk

Google Security and Privacy Group

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**people respond to policies,
perversely**

**ZAQ!@#
P@5sw0rd1!**

Passwords

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49% of workers, when forced to update their password, reuse the same one with just a minor change

 Graham Cluley
11:15 am, December 11, 2019

For instance, not only did 72% of users admit that they reused the same passwords in their personal life, but also 49% admitted that when forced to update their passwords in the workplace they reused the same one with a minor change.

Furthermore, many users were clearly relying upon their puny human memory to remember passwords (42% in the office, 35% in their personal lives) rather than something more reliable. This, no doubt, feeds users' tendency to choose weak, easy-to-crack passwords as well as reusing old passwords or making minor changes to existing ones.

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Don't Test Your Memory

Anything dependent on memory doesn't scale

- Use a password manager
 - Bitwarden, LastPass, KeePass[X], 1Password, Dashlane..
- Use A Pass Phrase
- Nobody – *nobody* – is immune from getting hacked

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Should You Change Your Passwords Every X # of Months?

- Email?
- Bank Account?
- Network? Server? Router?
- Facebook & Twitter?
- code4lib.org?
- ala.org?

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Assume Your Password Will Be Stolen

Most of your passwords should be almost worthless. Some will be very important.

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What Else Ya Got?

- Biometrics
- Hardware
- Your face
- Iris scans
- Voice files
- Your DNA
- Your voice
- 2 Factor Authentication
- Security Questions

**...More Confusion ...More Work
...More Money**

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Here's Why [Insert Thing Here] Is Not a Password Killer


05 NOVEMBER 2019

*Every single solution I've seen that claims to "solve the password problem" **just adds another challenge in its place thus introducing a new set of problems.***

This is why [insert thing here] is not a password killer and why, for the foreseeable future, we're just going to have to continue getting better at the one authentication scheme that everyone knows how to use: passwords.

<https://www.troyhunt.com/here-s-why-insert-thing-here-is-not-a-password-killer/>

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Microsoft: Next steps for passwordless in 2021

Our team has been working hard this year to join these partners in making passwords a thing of the past. Along with [new UX and APIs for managing FIDO2 security keys](#) enabling customers to develop custom solutions and tools, we plan to release a converged registration portal in 2021, where all users can seamlessly manage passwordless credentials via the [My Apps portal](#).



<https://www.microsoft.com/security/blog/2020/12/17/a-breakthrough-year-for-passwordless-technology/>

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Securing The “Things”

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**It's not about what's most secure...
it's about what the bad guys focus on**

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How Do You Know If You Are Infected?

- Fans Spinning Wildly
- Programs start unexpectedly
- Your firewall turns off at you
- Odd emails FROM you
- Freezes
- Your browser behaves funny
- Sudden slowness
- Change in behavior
- Odd sounds or beeps
- Random Popups
- Unwelcome images
- Disappearing files
- Random error messages

You Don't

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Your Browser Goes Rogue

If your browser has acquired new Toolbars/Extensions that you didn't install

People Receive Fraudulent Invitations/Emails From You

Threat actors set up fraudulent and copycat profiles on social media platforms and send invitations to the friends of the person with the real profile, or they gain access to the real profile probably through a phishing attack.

Passwords Mysteriously Change

If you cannot log in to an online service or platform, make sure the service is operational.

Software Materializes On Your Computer

If software appears on your computer and you have no idea where it came from, it might be enemy action.

The Cursor Flies Solo

A moving mouse pointer without your hand on the mouse may indicate hardware issues or be due to "drift" in the software drivers.

Your Shields Are Down And Won't Come Up

If your defensive software such as personal firewall, anti-virus, and anti-malware are turned off and refuse to come back into service, you've been infected with a virus or other malware.

Your Own Systems Tell You So

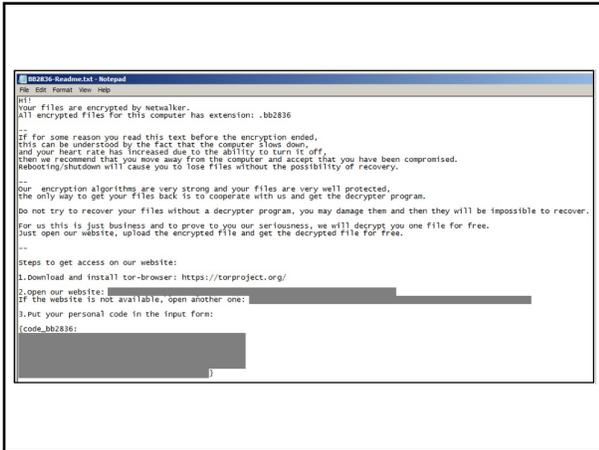
Any and all alerts from your intrusion detection system (IDS) or other monitoring software should be treated as genuine incidents until an investigation proves otherwise.

<https://www.cloudsavvyit.com/7259/have-you-been-hacked-10-indicators-that-say-yes/>

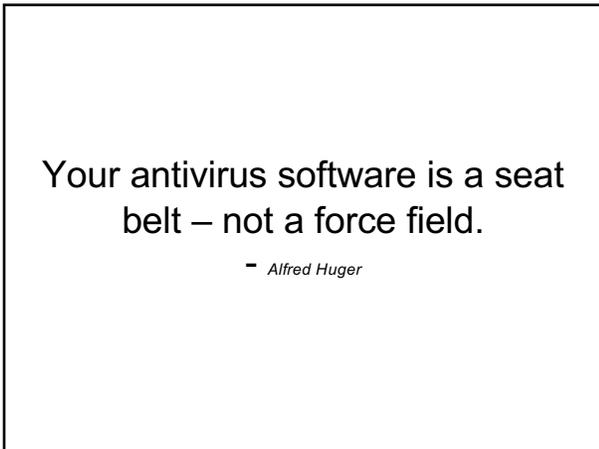
38



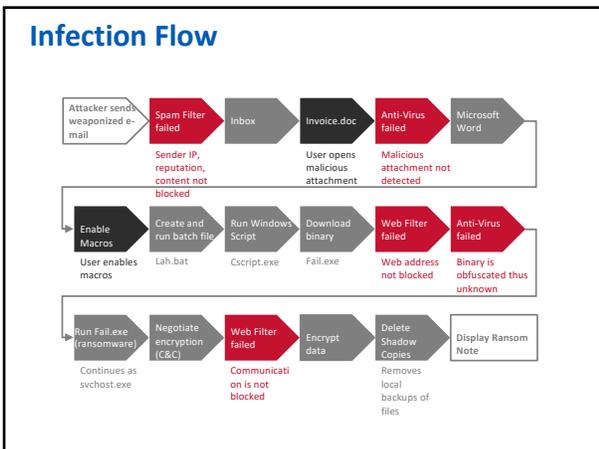
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Phishing

IT experts...

The expert... **tries to make sense of the email**, and understand how it relates to other things in their life. As they do this, they notice discrepancies: little things that are "off" about the email. As the recipient notices more discrepancies, they feel a need for an alternative explanation for the email. At some point, some feature of the email — usually, the presence of a link requesting an action — triggers them to recognize that phishing is a possible alternative explanation.

At this point, **they become suspicious** (stage two) and investigate the email by looking for technical details that can conclusively identify the email as phishing.

Once they find such information, then they move to stage three and **deal with the email by deleting it or reporting it.**

<https://doi.org/10.1145/3415211>

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Fear of Missing Out Predicts Employee Information Security Awareness Above Personality Traits, Age, and Gender

Lee Hadlington, Jens Binder, and Natalia Stanulewicz

Published Online: 10 Jul 2020 <https://doi.org/10.1089/cyber.2019.0703>

Abstract

The role of human factors in employee information security awareness (ISA) has garnered increased attention, with many researchers highlighting a potential link between problematic technology use and poorer online safety and security. This study aimed to present additional evidence for this by exploring the relationship between of Fear of Missing Out (FoMO) and ISA in employees. A total of 718 participants completed an online questionnaire that included a measure of FoMO, ISA, as well as the Big Five personality inventory. Participants who reported higher levels of FoMO had lower overall ISA, as well as having poorer knowledge, a more negative attitude, and engaged in riskier behaviors in relation to ISA. **FoMO was also demonstrated to be the largest single negative predictor for ISA**, above that of age, gender, and the key personality traits tested. The potential reasons for the influence of FoMO over ISA are discussed, as well as the implications for organizational information security.

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Locking Down Computers

- Keep Things Updated
 - The Operating System
 - All Applications (Browsers!)
- Application Allowlisting (whitelisting)
- Reboot to restore
- Secure Microsoft Office Macros
- Don't use Windows?
- What About Anti-virus Applications?

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12,370 views | Dec 9, 2019, 09:13am

Are You One Of Avast's 400 Million Users? This Is Why It Collects And Sells Your Web Habits.

 **Thomas Brewster** Forbes Staff
Cybersecurity
Associate editor at Forbes, covering cybercrime, privacy, security and surveillance.

Avast, the **multibillion-dollar Czech security company**, doesn't just make money from protecting its 400 million users' information. It also profits in part because of sales of users' Web browsing habits and has been doing so since at least 2013.

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Securing The Other "Things" We use

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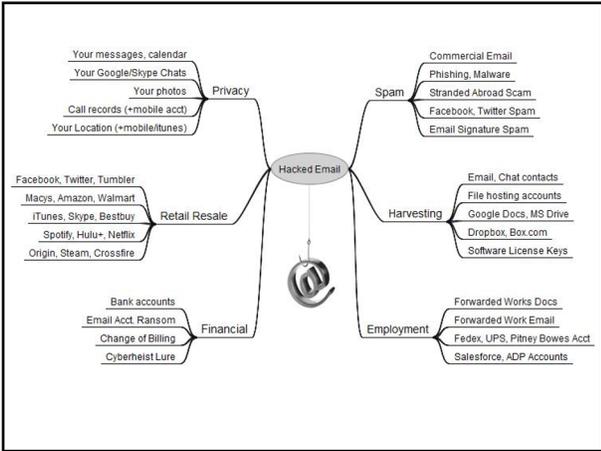
Which of your online accounts is most valuable?

- Email
- Bank
- Social Network
- Shopping
- Gaming
- Blogs

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Own the Email, Own the Person

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Second Factor Authentication

The image displays several methods of second factor authentication:

- RSA SecurID:** A physical device with a numeric display showing '159 759'.
- Authenticator App:** A circular device with a dial and a green arrow.
- USB Security Keys:** Three different USB keys, including one with a yellow logo.
- Mobile App:** Two smartphone screens. The left one shows a 'Login Request' from 'Your Mobile'. The right one shows a 'Salesforce' login screen with an 'Approve' button.

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Types of additional information

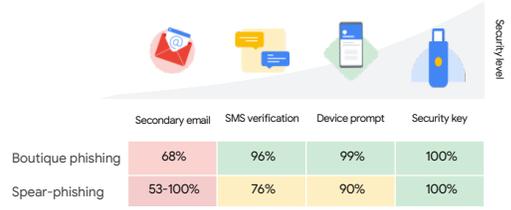


Who you are What you have What you know

Google Security and Privacy Group

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Not all 2FA technologies are equal



	Secondary email	SMS verification	Device prompt	Security key
Boutique phishing	68%	96%	99%	100%
Spear-phishing	53-100%	76%	90%	100%

Evaluating Login Challenges as a Defense Against Account Takeover - WWW19

Google Security and Privacy Group

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THE CONSUMER AUTHENTICATION STRENGTH MATURITY MODEL (CASMM)

- 1 TOKEN2FA** **Token-based 2FA** Example: Yubikey, RSA token
 In addition to quality passwords in a manager, you authenticate using a physical token that only you have.
VULNERABLE TO: TOUCH KEY SYSTEM COMPROMISE, LIVE SOCIAL ENGINEERING
- 2 APP2FA** **App-based 2FA** Example: Google Authenticator, Authy
 In addition to quality passwords in a manager, you authenticate using an application that only you can access.
VULNERABLE TO: LIVE SOCIAL ENGINEERING, MOBILE DEVICE COMPROMISE
- 3 SMS2FA** **SMS-based 2FA** Example: Any SMS-based auth
 In addition to quality passwords in a manager, you authenticate using a text sent to your mobile device.
VULNERABLE TO: SIM-SWAPPING, SIM-JACKING ATTACKS
- 4 PASSWORD MANAGER** **Password Manager** Example: 1Password, LastPass
 In addition to having unique passwords, you also store them securely in an encrypted archive.
VULNERABLE TO: ACCOUNT RESET / TAKEOVER
- 5 QUALITY PASSWORDS** **Quality Passwords** Example: #0123456789!
 Your passwords are not just unique, but they're long, random, and they include special characters.
VULNERABLE TO: PASSWORD DUMPS / CRACKING
- 6 UNIQUE PASSWORDS** **Unique Passwords** Example: 000s, 111s, 222s
 Your passwords are unique, but they're too short, simple, or contain personal information.
VULNERABLE TO: LIVE PASSWORD GUESSING
- 7 SHARED PASSWORDS** **Shared Passwords** Example: Gmail, WebFags, Netflix
 You use the same password in multiple places across the internet.
VULNERABLE TO: CREDENTIAL STUFFING

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Hacking

A Hacker Got All My Texts for \$16

A gaping flaw in SMS lets hackers take over phone numbers in minutes by simply paying a company to reroute text messages.

 By Joseph Cox

Looking down at my phone, there was no sign it had been hacked. I still had reception; the phone said I was still connected to the T-Mobile network. Nothing was unusual there. But the hacker had swiftly, stealthily, and largely effortlessly redirected my text messages to themselves. And all for just \$16.

I hadn't been SIM swapped, where hackers trick or bribe telecom employees to port a target's phone number to their own SIM card. Instead, the hacker used a service by a company called Sakari, which helps businesses do SMS marketing and mass messaging, to reroute my messages to him. This overlooked attack vector shows not only how unregulated commercial SMS tools are but also how there are gaping holes in our telecommunications infrastructure, with a hacker sometimes just having to pinky swear they have the consent of the target.

<https://www.vice.com/en/article/gizmo/hacker-got-my-texts-16-dollars-sakari-number>

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Phishing: Fake email, telephone or text messages



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Urgent Matter

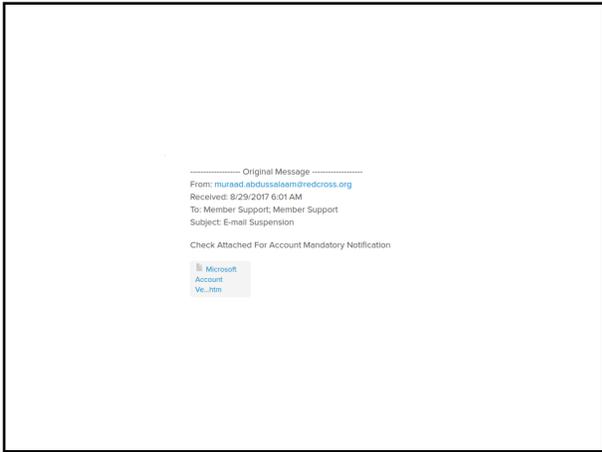
 John Herbert <smatteo@comcast.net>
Today, 12:44 PM
Blake Carver

 Action Items 

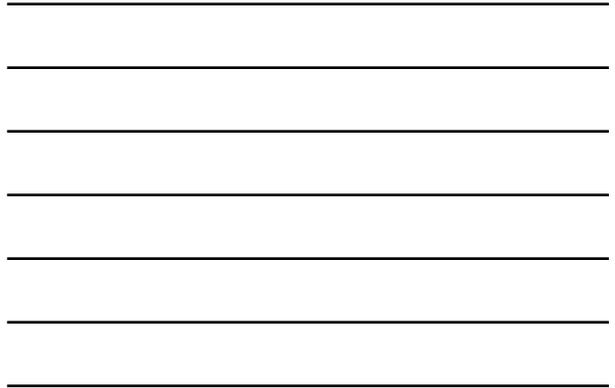
Hello Blake,
I need to know if you are available as I have something personal I would need you to assist with, I need you to please make a transfer to someone and for the amount of \$5580 so by next week I will refund the money to you. Let me know if you can do this so as to send you the payee account information.

Regards,
John Herbert

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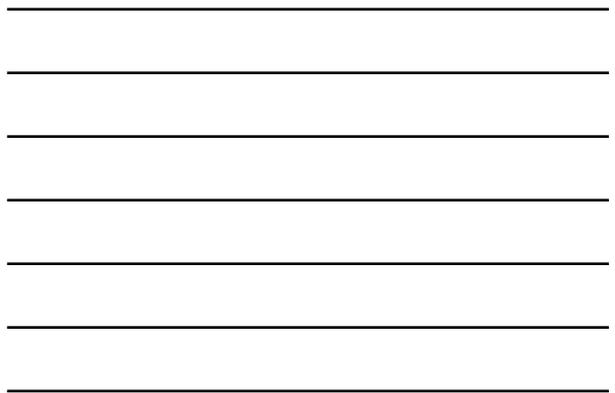
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Email

- Don't trust anything
- Don't leave yourself logged in
- 2 Factor Authentication
- Passwords
- Email is not a secure storage facility
- OpenPGP

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Surfing The Web



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The majority of encounters happen in the places that online users visit the most—and think are safe.

2013 Cisco Annual Security Report

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Browsers

- Use Two & Keep Updated
- Know Your Settings
 - Phishing & Malware Detection - Turned ON
 - Software Security & Auto / Silent Patching - Turned **ON**
- A Few Recommended Extensions:
 - Something to Limit JavaScript
 - Something to Force HTTPS
 - Something to stop trackers
 - Something to Block Ads



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But The Internet Is Free Because Of Ads...

- Malicious content is 27 times more likely to be encountered via search engines than counterfeit software
- Online ads were 182 times more likely to deliver malware than an adult site

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ars TECHNICA BIT B/T TECH SCIENCE POLICY GAMES GAMING & CULTURE STORE FORUMS

SURPRISE —
Adblockers installed 300,000 times are malicious and should be removed now

If you have Chromium versions of Nano Adblocker or Nano Defender, pay attention.

DAN GOODIN · 10/20/2020, 1:47 PM

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Adblocking extensions with more than 300,000 active users have been surreptitiously uploading user browsing data and tampering with users' social media accounts thanks to malware its new owner introduced a few weeks ago, according to technical analyses and posts on Github.

Hugo Xu, developer of the Nano Adblocker and Nano Defender extensions, **said 17 days ago** that he no longer had the time to maintain the project and had sold the rights to the versions available in Google's Chrome Web Store. Xu told me that Nano Adblocker and Nano Defender, which often are installed together, have about 300,000 installations total.

Four days ago, Raymond Hill, maker of the uBlock Origin extension upon which Nano Adblocker is based, revealed that the new developers had rolled out updates that **added malicious code**.



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Three million users installed 28 malicious Chrome or Edge extensions

Extensions could redirect users to ads, phishing sites, collect user data, or download malware on infected systems.

By Catalin Cimpanu for Zero Day | December 12, 2020 -- 02:30 GMT (18:30 PST) | Topic: Security

MORE FROM CATALIN CIMPANU

Security: Partial lists of organizations infected



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How Amazon Assistant lets Amazon track your every move on the web

2021-03-08 | amazon/privacy/security | 16 mins | 0 comments

I recently noticed that Amazon is promoting their Amazon Assistant extension quite aggressively. With success: while not all browsers vendors provide usable extension statistics, it would appear that this extension has beyond 10 million users across Firefox, Chrome, Opera and Edge. Reason enough to look into what this extension is doing and how.

Here I must say that the privacy expectations for shopping assistants aren't very high to start with. Still, I was astonished to discover that Amazon built the perfect machinery to let them track any Amazon Assistant user or all of them: what they view and for how long, what they search on the web, what accounts they are logged into and more. Amazon could also mess with the web experience at will and for example hijack competitors' web shops.

<https://palantir.info/2021/03/08/how-amazon-assistant-lets-amazon-track-your-every-move-on-the-web/>

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Social Media

- Understand and adjust your privacy settings
- Be skeptical of everything
 - especially ANYONE asking you for money

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Free Services Are Expensive

“...if you're not the customer
you're the product being
sold”

metafilter.com/95152

Staying Safe Online

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Mobile Devices - Threats

- Trojans, Viruses & Malware
- Lost and/or Stolen
- Opaque Apps Permissions
- Access To Everything
- Open Wi-Fi Networks and Public Hotspots
- Data leakage
- Insecure Wi-Fi
- Network spoofing
- Phishing and social engineering attacks
- Spyware
- Poor cyber hygiene, including weak passwords and improper or no use of multifactor authentication (MFA)
- Poor technical controls, such as improper session handling, out-of-date devices and operating systems, and cryptographic controls

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Mobile / Portable / Cellular

Solid Operating Systems
Encrypted
Super Secure Hardware (secure enclave)
End to end secure apps available
Biometrics

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But...

Endless Apps means endless points of insecurity

OS design can hide really bad practices

lack of TLS, client app no longer validates certs, bad coding, basic security stuff

You don't see it in the UI

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The privacy is even worse...

More apps collecting more stuff storing it in more places and sharing widely

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Current attacks are generally tough & against High Value Targets

High value most often means rich financial gains for the threat actors.

They require significant financial backing, top-tier technical skills, a lot of manpower, and operational guidance and control.

Riskware is the name used for free apps that offer to do something entertaining or useful—and actually deliver on that promise—but secretly siphon off information and send it back to the app publishers to be sold to advertisers or criminals.

- Smishing Attacks
- Loss / Swiper got swiped
- SIM Swapping
- Public Wi-Fi and Network Spoofing

<https://www.cloudinary.com/8514/mxy-cyber-consulting-callphone/>

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Set up a mobile carrier PIN

SIM hijacking is a process where a hacker socially engineers or bribes a mobile carrier to transfer your phone number to a SIM card they own.

If you use text messages as a two-factor authentication method, this gives hackers the ability to bypass 2FA and in most cases the ability to reset your passwords completely.

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Mobile Devices

1. Encrypt it
2. Password it
3. Backup it
4. Case it
5. Know those settings
6. Watch your Wifi
7. It is not forever

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How do you know if you have malware on your phone?

- You see ads all the time.
- You install an app and it disappears immediately.
- Your battery drains much faster than usual.
- You see apps that you don't recognize.
- Data usage through the roof.
- Random charges on your phone bill.
- Slow.
- Your friends get weird messages/emails from you

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Carry A Safe
Not A Suitcase



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