

Pacific Libraries Partnership Staff Development Committee
Annual Report
Fiscal Year 2011-2012

Purpose

The Pacific Libraries Partnership Staff Development Committee (PLPSSDC) identifies areas of interest to stimulate ideas and discussion regarding library orientation and training and development needs with an emphasis on continuing staff knowledge and skills development in new and emerging areas

Goals

1. The PLPSSDC will promote, publicize, and share information about staff development events to member libraries.
2. The PLPSSDC will identify and creatively as well as innovatively respond to the unmet staff development needs of participating member libraries in an effective, efficient, and timely manner.
3. The PLPSSDC will plan and implement workshops based on the identified staff development needs and interests of participating member libraries, which will be open to all interested persons.
4. The PLPSSDC continuously will recruit new members who will attend meetings regularly and participate actively on the committee.
5. The PLPSSDC will serve in a mentoring capacity providing opportunities for support and guidance to new library staff developers.

Objectives

- To sponsor and organize an annual workshop for library paraprofessionals.
What Do I Do Now? Handling Challenging Situations with Mentally Ill and Homeless Library Users a spring workshop for all levels of library staff was held at the Castro Valley Library on April 24, 2012. Karen Strauss, Leah Esguerra and Kathleen Lee of San Francisco Public Library presented at the half-day workshop, which focused on providing library service to mentally ill and homeless library users and discussed ways to handle challenging situations. The workshop and the presenters were very well received and overall participant expectations were met. The majority of survey respondents expressed excellent ratings for the workshop, indicating the workshop content would be useful to them in their jobs. Registration: 121 / Revenue: \$1815 / Expended: \$198
- To present no fewer than two programs on topics of general interest to library staff members including one appropriate for all levels of library staff.

The ***Future of Libraries VII: Navigating Scarcity*** was held at the San Francisco Public Library on October 5, 2011. With two morning and two afternoon sessions, the 1-day conference focused on libraries' actual working solutions to current problems, with an emphasis on the creative ways libraries are answering difficult economic issues. The program included presentations and panel discussions with staff from a number of different libraries: From Reactive to Proactive – Forging Internal Efficiencies with Deborah Lipoma of Santa Cruz Public Library, Carol daSilva of San Jose Public Library and Shellie Cocking of San Francisco Public Library; Collections – Making the Right Choices within a Limited Materials Budget with Jennifer Baker of St. Helena Public Library, Laura Lent of San Francisco Public Library and Megan McArdle of Berkeley Public Library; Fee or Free? – The Ups and Downs of Non-resident Fees with Derek Wolfgram of Santa Clara County Library, Nancy Fong of San Leandro Public Library and Doug Holtzman of Monterey Public Library; and Team Up – Shared Libraries and Merged City Departments with Carol Frost of San Jose Public Library, Derrick DeMay of Oakland Public Library and Sean Reinhart of Hayward Public Library. The workshop received *excellent* ratings for its overall presentation, meeting of expectations, usefulness on the job, and participation opportunity. Registration: 105 / Revenue: \$4200 / Expended: \$736

- To use the PLPSSDC listserv as a means of publicizing library oriented activities, forums, conference, and training opportunities which have a non-profit library focus.
Staff development and training opportunities are announced on the listserv whenever possible.
- To hold ongoing discussions about the future of library services and related staff development and training needs

The committee has considered workshop themes and formats encompassing a variety of in-person and electronic meeting options, and continually seeks input from personnel at all levels of the library about the greatest challenges they face in the library workplace.