

**“Why Do They Act Like That, and How am I Supposed to Deal with It?”
Resources – Penny Peck and Sarah Flowers, April 2015**

Books:

Banks, Carrie Scott. *Including Families of Children with Special Needs: A How-To-Do-It Manual for Librarians, Revised Edition*. Neal-Schuman, 2014.

Fink, Megan. *Teen Services 101: A Practical Guide for Busy Library Staff*. ALA Editions, 2015.

Peck, Penny. *Crash Course in Children’s Services: Second Edition*. Libraries Unlimited, 2014.

Siegel, Daniel J. *Brainstorm: The Power and Purpose of the Teenage Brain*. Tarcher, 2014.

Unattended Children in the Public Library: a Resource Guide. ALA, 2002.

YALSA. [Understanding Teen Behavior for a Positive Library Experience](#). (Downloadable Instructional Kit)
www.ala.org/yalsa/young-adults-deserve-best

Websites:

[ALA Office of Intellectual Freedom](#)

www.ala.org/offices/oif

Blakemore, Sarah Jane. [“The Mysterious Workings of the Adolescent Brain,”](#) TED Talk video, 2012.
www.ted.com/talks/sarah_jayne_Blakemore_the_mysterious_workings_of_the_adolescent_brain.html

[Disability Awareness Training](#) from the Association of Library Service to Children, a division of the American Library Association:
www.alsc.ala.org/blog/2013/05/disability-awareness-training-essential-tools-for-your-toolbox/

[“Inside the Teenage Brain,”](#) Frontline, 2002.
<http://www.pbs.org/wgbh/pages/frontline/shows/teenbrain/>

[Search Institute’s Developmental Assets for Adolescents](#)
www.search-institute.org/content/40-developmental-assets-adolescents-ages-12-18

[The Future of Library Services for and with Teens: A Call to Action](#)
www.ala.org/yaforum/sites/ala.org.yaforum/files/content/YALSA_nationalforum_final.pdf

Blogs:

[Teen Librarian Toolbox](#)

www.teenlibrariantoolbox.com/2015/02/serving-teens-full-t-i-l-t-diverse-teens-diverse-needs-eden-grey/

Library Websites with Behavior Policies

Larger Libraries

[Ann Arbor Library District, Michigan](#)

www.aadl.org/aboutus/policies/behavior

[Carnegie Library of Pittsburgh, Pennsylvania](#)

www.clpgh.org/usingthelibrary/policies/appropriatebehavior.html

Medium-sized Libraries (under 100,000 residents)

[Tehama County Library System, California](#)

www.tehamacountylibrary.org/index.php?option=com_content&view=article&id=24&Itemid=38

[Joplin Public Library, Missouri](#)

www.joplinpubliclibrary.org/libinfo/policies/pmanual03.php#rules

Smaller Libraries (under 40,000 residents)

[Reedsburg Public Library, Wisconsin](#)

www.scls.lib.wi.us/ree/beh_policy.htm

[Camarena Memorial Library, Calexico, CA](#)

www.calexicolibrary.org/sites/caalexicolibrary.org/files/attachments/Code%20of%20Conduct.pdf

[Harlan Community Library, Iowa](#)

www.harlan.lib.ia.us/index.php/about-2/policies/acceptable-patron-behavior-policy

Policies on Unattended Children

[Chicago Public Library](#)

www.chipublib.org/unattended-children-and-disruptive-behavior-policy

[Seattle Public Library](#)

www.spl.org/about-the-library/library-use-policies/unattended-children

[Carnegie Library of Pittsburgh](#)

www.clpgh.org/usingthelibrary/policies/unattendedchildren.html

[Berkeley Public Library, California](#)

http://berkeleypubliclibrary.org/sites/default/files/files/inline/10_05_unattended_children_approved_04_09_2014_0.pdf